

भारतीय भेषजी परिषद्

(एकलिंग एवं परिवार कल्याण, स्वास्थ्य के क्षेत्र में सार्वजनिक नियंत्रण)

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सर्वोच्च नैदानिक एवं वैद्यकीय नियंत्रण

PHARMACY COUNCIL OF INDIA

(Statutory body under Ministry of Health & Family Welfare)

Government of India

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Telephone No. 011-65218900-01

E-mail: registrar@pci.nic.inRef no: - **POLICY-13014/2/2025-POLICY**

To All,

- a. Pharmacists.
☒ b. State Pharmacy Councils.
 c. State Governments.
 d. Approved Institutions.

Bgm
 19/8/26

S u b : Go-Live of Health Professional Registry (HPR) Integration with PRTS/DIGI- PHARMed Portal – Mandatory Validation and Completion of HPR Profile.

Sir/Madam,

The Pharmacy Council of India (PCI) hereby informs to all concerned stakeholders (Pharmacists, State Pharmacy Councils, State Governments, and Approved Institutions) regarding the Go-Live of the Health Professional Registry (HPR) integration with the Pharmacist Registration and Tracking System (PRTS)/DIGI-PHARMed Portal.

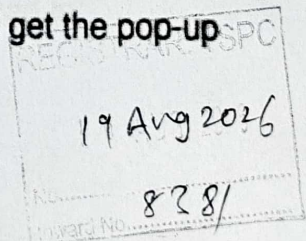
The HPR is being implemented in coordination with the **National Health Authority (NHA)** with the objective of establishing a standardized, digitally verifiable registry of healthcare professionals, facilitating seamless integration and verification of pharmacist-related information with the National Digital Health ecosystem.

With the Go-Live of the HPR functionality, all existing pharmacists registered on Digi-Pharmed Portal with valid BH-P Number (Username) and new users of the PRTS/DIGI-PHARMed Portal shall be required to complete the prescribed HPR registration and validation process along with the DIGI-Pharmed registration process.

Therefore, in order to comply with the said directions, Council is hereby directing to follow the following steps:

1. Existing Pharmacists registered on Digi-Pharmed Portal with valid BH-P Number (Username):

- a. Log in to the PRTS/DIGI-PHARMed Portal
 (<https://digipharmed.pci.gov.in/>) and you will get the pop-up



- a. Log in to the PRTS/DIGI-PHARMED Portal (<https://digipharmed.pci.gov.in/>) and you will get the pop-up to update your profile with the e-KYC and updating relevant information.
- b. Review and validate the personal, professional, educational and registration details available in the system.
- c. Complete any pending information/fields required for HPR

- registration.
- d. Complete the HPR profile generation/registration process as prescribed.
 - e. Ensure that the information submitted is accurate, complete and up to date.
 - f. Once update, your state pharmacy council will scrutinise the profile and once approved by the SPC, your HPR Card will be generated.

All existing users are required to complete and validate their HPR profile within 15 (fifteen) days from the date of issuance of this Circular to avoid the de-activation of the profile.

2. Mandatory HPR Profile for New Users

It is further notified that, with effect from the date of Go-Live i.e. 12.08.2026, generation of an HPR profile shall be mandatory for all new users/profiles registered through the PRTS/DIGI-PHARMED Portal or NHA Portal, wherever applicable.

Accordingly, all newly registered pharmacists/users shall be required to complete the HPR registration/profile generation process as part of the prescribed registration workflow. Further, those profiles will be shared to SPC for the approval to generate the HPR Card.

User Manual for the portal New and Existing Users are attached in this circular for your kind perusal and necessary assistance as **Annexure 1**.

3. Further, All State Pharmacy Councils are requested to:

3. Further, All State Pharmacy Councils are requested to:

- Disseminate this Circular among all registered pharmacists/users under their jurisdictions on immediate basis.
- Complete the approval and confirmation process for all pending registrations of NHA portal or Digi-Pharmed Portal in timebound manner.
- Encourage existing users to complete the HPR validation and profile generation process within the stipulated **15-day period**.
- Ensure that new users are appropriately informed about the mandatory HPR profile generation requirement.
- Provide necessary support and guidance to users for completion of the HPR process.

For any technical assistance/support regarding the HPR process, users are requested to raise the grievance on the PCI Portal by following the given steps:

Step 1: Visit on the grievance portal of IT on <https://digipharmed.pci.gov.in/#/login-issue>

Step 2: Select User Type as "Pharmacists" for existing user and Others for New Pharmacists.

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Step 3: Choose Department as "IT" and Issues Type as "HPR/Pharmacists Registration or Profile Issues".

Step 4: Attach relevant information along with the screenshots if available and submit your grievance via OTP Validation.

All concerned stakeholders are therefore requested to take necessary action on priority and ensure compliance within the prescribed timeline.

This issues with the approval of the Competent Authority.

(ANIL MITTAL)

Registrar-Cum-Secretary

Digitally signed by
ANIL MITTAL
Date: 13-08-2026
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